## **FMTC Payment Policy**

Just a few notes on bill payments:

- Bills are mailed the 1st of the month
- Your payment is due by the 20th
- Bills are past due on the 21st of the month and final notices are sent



- Additionally, a late fee of 1.75% of the total bill is also charged
- Disconnects are done on the 5th of the following month
- Reconnection fee of \$20/service

We have many methods to help you make payments, which are shown at the right.

If you need help setting them up, please give us a call or stop in our office. We want your experience to be a good one.

## **PAYMENT OPTIONS**

- Auto Pay Setup automatic monthly payments from bank/credit accounts
- **eBill** View & pay your account online via our website at www.myfmtc.com
- Mail Payment Make sure you mail with enough time to reach us by due date
- **Drop Off** Drop payment at our offices or in the night drops in Villisca & Stanton

