

Residential Application for Service

Bedford, Clarinda, Corning & Red Oak



Customer Information

Residential Customer Over 18 Years of Age

Name _____

Cell _____

Work Phone _____

Name _____

Cell _____

Work Phone _____

E911 Address _____

City, State, Zip _____

Choose how you would like to receive your bill (pick 1 or both) eBill Paper via Mail

County Adams Montgomery Page Taylor Date of Service Requested _____ (Allow 2 business days)

Billing Name & Address (if different) _____

Current Email(s) _____

New @myfmtc.com (if wanted) _____ FMTC Number Assigned _____



Internet

Please select which product you'd like

250Mb Internet \$75.95

500Mb Internet..... \$105.95

750Mb Internet \$149.95

1 Gig Internet..... \$199.95

All Internet products include:

- Unlimited Data Use
- Symmetrical Speeds
- ProtectIQ
- FMTC Connect App

Internet Installation - \$50

Internet & Phone Installation - \$100.00

A router is required for connection to FMTC services; please choose one of our options.

u4 WiFi Router - \$5.95

u6 WiFi Router includes ExperienceIQ - \$9.95



Phone

Unlimited Phone \$6.95

Includes Unlimited
Nationwide Calling & Caller ID

Contact Us for Business Phone Services

Customize with Options on p2



Internet Add-Ons

- GigaMesh WiFi Extender - \$3.95
- Email Only - \$5.00 DHCP IP Reservation - \$5.00



Phone Add-Ons

- Voice Mail w/Email - \$3.95 Call Waiting - \$2.50
- Speed Dial - \$1.00 Call Forward Always - \$1.00
- Call Forward Busy - \$1.00 Call Forward No Answer - \$1.00
- Call Forward Not Reachable - \$1.00 3-Way Calling - \$1.00
- Non-Published Number - \$3.50 Simultaneous Ring - \$3.50
- Sequential Ring - \$3.50

Jack Installation

- Jack Installation (initial installation includes one) - \$75.00

Assistance Program

Financial assistance is available for eligible Iowans to help them afford basic telephone and/or broadband service thru Lifeline.

Get info & signup at www.myfmtc.com/assistance

Maintenance

- Whole Home Wire Maintenance - \$3.50
- Covers repair costs of wiring inside your home. Does not cover customer-installed wiring. Other restrictions may apply.

Authorized Contact Information - CPNI

Keeping your information private is important to us. In keeping with the Customer Proprietary Network Information (CPNI) rules, we are asking that you provide the information below, so that we can confirm with whom we are speaking when you contact us by phone. Additionally, you may add other 'authorized' users to your account. They can be anyone that you wish, or those that need to have access, to make changes to your account with us.

- Check if you DO NOT wish to add authorized contacts

What is your mother's maiden name? _____

Signature _____

Electronic Banking (ACH)

- I wish to use Electronic Banking (10th)
- I wish to use a Credit Card (17th)

Please supply voided check

Name on Account

Bank Name

Transit/ABA Number (banking)

City, State, Zip

Account/Credit Card Number

Credit Card Expiration Date & 3 Digit Code

Signature

I agree to the terms & conditions of the items I have chosen above

Customer Compliance Agreement & Authorization

By establishing an account with FMTC or using any software provided, developed, licensed, or owned by FMTC, I agree to be bound by this Agreement and to use the Services in compliance with this agreement and other FMTC policies posted and updated from time to time on FMTC's website at www.myfmtc.com.

I understand that all charges listed on this application (except installation) are monthly and do not include taxes and regulatory fees. Internet installation includes: router install, 1 jack if needed, tech assistance with connected devices. Installation of 2 services includes Internet and phone installation + additional jack if needed. Hardware remains property of FMTC.

If a new fiber drop is needed, the cost of the first 500' is covered by FMTC. Distance beyond 500' will be quoted and paid by customer. I understand that I must keep services for at least 12 months and if I don't, I will be charged a break fee equal to the cost of my monthly services times the number of months remaining to reach 12 months.

I authorize FMTC to install all appropriate equipment for the services I have requested. I understand that all policies and procedures can be found on FMTC's website or provided on request. All adults on the account are required to sign this application.

Customer Signature _____ Date _____

Customer Signature _____ Date _____

712-829-2111 712-829-2509 (Fax) www.myfmtc.com csr@fmtcnet.com

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